

MISSOURI WORKER TRANSITION TEAM

MISSOURI DEPARTMENT OF ECONOMIC DEVELOPMENT

PURPOSE

The Transition Team concept is based on the assumption that workers anticipating a layoff are more likely to ask knowledgeable peers about the programs and services available to them. An Outreach Coordinator trains Transition Teams or small groups of employees at companies experiencing layoffs throughout the state. These teams act as information centers for their fellow workers.

AUTHORIZATION

Title I Workforce Investment Systems Section
101. (9)(10)

ELIGIBLE AREAS

Statewide.

HOW THE PROGRAM WORKS

A Transition Team ideally consists of a small number of union employees who agree to participate. These workers are trained by the Missouri AFL-CIO's Outreach Coordinator and the Division of Workforce Development to serve as resource people, or "peer counselors", for informing dislocated workers of the many programs and services that are available to them.

During a brief training session, the team members learn about the programs and services provided by the Missouri Career Centers, Division of Workforce Development, Division of Family Services, United Way, Division of Employment Security, and other local social service agencies. Team members meet with representatives from these programs to assist in referring their fellow workers to the appropriate contact person when specific questions or needs arise.

Transition Teams are provided with a room or location at or near the company or the union hall,

where they are easily accessible for workers to ask questions and get information on available programs and services. The transition teams will be available until after the layoff occurs.

CONTACT

Dislocated Worker Unit
Missouri Division of Workforce Development
P.O. Box 1087
Jefferson City, Missouri 65102-1087
Telephone: 573-634-2115, ext. 19
Phone: 800-877-8698
Website: www.ecodev.state.mo.us/wfd/

OTHER SERVICES OF DED

DED REGIONAL OFFICES

St. Louis (314) 340-6823
Kansas City (816) 889-2900
Trenton (660) 359-5960
Springfield (417) 888-4001
Moberly (660) 269-8802
Dexter (573) 624-9950
Houston (417) 967-5770
Jefferson City (573) 751-0482

RELAY MISSOURI SERVICE

Voice user calling a hearing/speech impaired user:
800-735-2466.
Hearing/Speech impaired user calling a voice user: 800-735-2966

EMPLOYMENT ASSISTANCE

DED's Division of Workforce Development works in collaboration with its one-stop career system partners to offer workforce development assistance to job seekers and employers. By using the State's network of one-stop career centers, customers can access America's Job Bank, seek referral and placement assistance, career counseling and testing, labor market information and use Missouri WORKS!, an

Internet based, self-service workforce development tool. To find your nearest Division of Workforce Development location, consult your telephone directory under State Government or visit:
www.ecodev.state.mo.us/wfd.